

Pharmaceutical Needs Assessment - UPDATE



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Outline



- **What is a Pharmaceutical Needs Assessment (PNA) and what are the H&WB's responsibilities in that regard**
- **Which Pharmacies have closed or are planning to close**
- **Supplementary statements to the PNA**
- **The reasons for the proposal to 'go early' with the next version of the Plymouth PNA (for publication in March 2025)**
- **Current situation**
- **The opportunities this presents**
- **The NHS Devon Pharmacy Strategy, the links to the PNA, and the opportunity for H&WB members to get involved**
- **Recommendations**

What is a PNA and what are the H&WB's responsibilities



- **A Pharmaceutical Needs Assessment (PNA) is a comprehensive assessment of the current and future pharmaceutical needs of the local population for community pharmacy, dispensing appliance contractors, and dispensing doctors in rural areas (where relevant)**
- **The Health and Social Care Act 2012 transferred the responsibility to develop and update PNAs from Primary Care Trusts to H&WBs from 1 April 2013**
- **This means that Plymouth's H&WB has a legal duty to ensure the production of a PNA for Plymouth**
- **H&WBs were required to publish their first PNA by 1 April 2015 and publish a statement of its revised assessment within three years of its previous publication, or sooner if changes to the need for pharmaceutical services are identified which are of significant extent**
- **Plymouth's last PNA was published in September 2022 (for the period October 2022 to September 2025)**

What is a PNA and what are the H&WB's responsibilities



- **The PNA for Plymouth 2022-2025 presents a picture of community pharmacy need and provision in Plymouth**
- **If a pharmacy or a dispensing appliance contractor wants to provide pharmaceutical services in Plymouth, they are required to apply to NHS Devon to be included in the pharmaceutical list**
- **In general, their application must offer to meet a need that is set out in the H&WB's PNA, or offer to secure improvements or better access similarly identified in the PNA**
- **As well as identifying if there is a need for additional premises, the PNA will also identify whether there is a need for an additional service or services, or whether improvements or better access to existing services are required**
- **Identified needs, improvements or better access could either be current or will arise within the lifetime of the PNA.**

What is a PNA and what are the H&WB's responsibilities



In summary, the PNA will be used by NHS Devon to inform:

- **decisions regarding which NHS funded services need to be provided by community pharmacies and dispensing appliance contractors in Plymouth**
- **whether new pharmacies or services are needed**
- **decision-making about the relocation of existing pharmaceutical premises in response to applications by providers of pharmaceutical services**
- **the commissioning of locally enhanced services from pharmacies**

Providers of pharmaceutical services will also use the PNA to inform their applications to provide pharmaceutical services by demonstrating that they are able to meet a pharmaceutical need (or gap in service) as set out in the PNA.

Which pharmacies have closed or are planning to close



Lloyds Pharmacy	Sainsbury's, Plymouth Road, Marsh Mills, Plymouth, PL3 6RL	04-May-23
Boots Pharmacy	Plympton Health Centre, Mudge Way, Plympton, PL7 1AD	18-Nov-23
Boots Pharmacy	Chard Road Health Centre, Chard Road, St Budeaux, Plymouth, PL5 2UE	06-Jan-24
Boots Pharmacy	7 Claremont Street, Plymouth, PL1 5AQ	06-Jan-24
Boots Pharmacy	6-8 Eggbuckland Road, Mannamead, Plymouth, PL3 5HE	06-Jan-24
Boots Pharmacy	Units 4b & 4c, East End Community Centre, Cattedown Road, Plymouth, PL4 0AY	22-Mar-24
Boots Pharmacy	58, Salisbury Road, St Judes, Plymouth, PL4 8SY	23-Mar-24

Supplementary statements to the PNA



Supplementary statements are statements of fact; they do not make any assessment of the impact the change may have on the need for pharmaceutical services.

Effectively, they are an update of what the pharmaceutical needs assessment says about the availability of pharmaceutical services.

They are not a vehicle for updating what the pharmaceutical needs assessment says about the need for pharmaceutical services.

Supplementary statements to the PNA



Date PNA published	29 September 2022
Supplementary Statement No.	SS01
Date of Issue	8 January 2024
Issued by:	Plymouth Public Health Intelligence Team

Details of change

Type of change	Closure
Effective date	14 May 2023
Company Name	Lloyds Pharmacy
NHS pharmacy contractor code	FGQ71
Pharmacy address	Sainsbury's Plymouth Road, Marsh Mills, Plymouth PL3 6RL
Plymouth PNA locality profile area	South locality
Contractual hours	100 hours
Opening hours	Total 101 Opening hours Monday 07:00-23:00 Tuesday 07:00-23:00 Wednesday 07:00-23:00 Thursday 07:00-23:00 Friday 07:00-23:00 Saturday 07:00-22:00 Sunday 10:00-16:00

In additional to essential pharmaceutical services, the pharmacy provided the following locally commissioned service:

- Voucher Scheme for NRT in Community Pharmacy

The reasons for the proposal to 'go early'



Each H&WB must make a revised assessment as soon as is reasonably practicable, after identifying changes since the previous assessment which are of a significant extent, to the need for pharmaceutical services in its area, having regard, in particular, to changes to:

- (a) the number of people in its area who require pharmaceutical services;**
- (b) the demography of its area; and**
- (c) the risks to the health or well-being of people in its area,**

Unless it is satisfied that making a revised assessment would be a disproportionate response to those changes.

Source - The National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013

Current situation



- **The sector is under unprecedented challenge. Concerns focused around: financial challenges, workforce issues, medication and supply chain concerns, operational challenges and workload leading to a reduction in access.**
- **We have seen a significant decline in pharmacies in Plymouth this will reach nearly 20% by the spring. This has led to a small shift from multiples to independent owners.**
- **On 9th May 2023, DHSC and NHSE published the Delivery plan for recovering access to primary care, this included a commitment to commission a Pharmacy First service, allowing the treatment of seven common conditions by community pharmacists.**

Opportunities



- **Maximise existing services such as the New Medicines Service and the Discharge Medicines Service which have the potential to impact system demand.**
- **Utilise new services : Pharmacy First (which includes the CPCS and GPCPCS) enabling Community Pharmacies being able to offer as well as minor ailments and emergency repeats, clinical pathway consultations in seven conditions: Sinusitis, sore throat, acute otitis media, Infected insect bites, impetigo, shingles, uncomplicated UTI. In addition, contraceptive services where pharmacies will be able to initiate oral contraception as well as manage contraceptive supply**
- **Maximise the opportunity highlighted by the Independent Prescribing pathfinder sites exploring how we best utilise Independent prescribing as it develops in Community Pharmacy teams.**

Opportunities



- **Take advantage of the relaunch of the NHS Hypertension Case Finding Service, expanding the use of ABPMs and clinician involvement. This service is one of the key preventative interventions.**
- **Pharmacy technicians' scope is expanding providing greater potential service capacity**
- **Medicines Supply is being centralised and automated enhancing efficiency and capacity**
- **There are greater system linkages improving integration and safety but opportunity to go further**
- **Utilise Pharmacies prevention role to support areas of inequality**
- **NHS Devon follow other ICBs by appointing a small pharmacy team to tackle CP resilience and exploit these opportunities**

Community Pharmacy has significant potential to provide increased capacity to support patient care

The NHS Devon Pharmacy Strategy



- **Being developed to link into the NHS Devon primary care strategy it will build local examples of integrated working incorporating the recently published Kings Fund and Nuffield Trust vision for community pharmacy**
- **Engagement events are underway including with Health and Wellbeing boards which will:**
 - **Explain the national context in which Community Pharmacists are practicing.**
 - **Outline the number of Community Pharmacies in Devon, recent changes and the contracting arrangements for services provided.**
 - **Highlight the challenges facing this primary care contractor group.**
 - **Promote some good news stories.**

The NHS Devon Pharmacy Strategy



- **The strategy will be developed using the engagement sessions and stakeholder survey questions to explore the opinions of key stakeholders regarding current Community Pharmacy service provision and the opportunities for developing Community Pharmacy services.**
- **Health and Wellbeing boards will be participants in these sessions**
- **The strategy is planned to be completed by May 2024**

It is important that we utilise the PNA to enable the delivery of the vision for pharmacy working in partnership with NHS Devon.

Recommendations



The recommendations are for the Health and Wellbeing Board to:

- **Accept the proposal to ‘go early’ with the publication of the next Plymouth PNA (March 2025 as opposed to September 2025)**
- **Support and engage in the development (in the coming months) of the NHS Devon ICB Pharmacy Strategy (which in turn will inform the 2025 version of the Plymouth PNA)**